GOVERNMENT OF INDIA
TOURISM AND CULTURE
LOK SABHA

UNSTARRED QUESTION NO:2906
ANSWERED ON:11.08.2003
THEFTS IN FIVE STAR HOTELS
PUTTASWAMY GOWDA

Will the Minister of TOURISM AND CULTURE be pleased to state:

(a) whether a number of tourists from foreign countries have reported theft of their valuables from some Five Star Hotels in Delhi;

(b) if so, the details thereof;

(c) whether continuous theft of valuables belonging to foreign tourists from leading Five Star Hotels have caused a lot of embarassment to the tourism industry;

(d) if so, whether the Government have issued directions to hotels to step up their security; and

(e) if so, the detailsthereof and if not, the reasons therefor?

Answer

MINISTER OF TOURISM AND CULTURE (SHRI JAGMOHAN)

(a) & (b) According to the information received from FHRAI & HAI, no specific reports about theft of valuablesof foreign guests have been received from Five Star Hotels in Delhi.

(c) No, Sir.

(d) & (e) In order to ensure safety and security of their guests, most Five Star Hotels take security measures such as:

(i) modern locking systems;

(ii) provision of safety deposit boxes in front offices and guest rooms;

(iii) insurance against theft of valuables of guests;

(iv) security patrolling of guest floors on a 24 hours basis.